FAQs – MICE CLIENTS

- **Can we rent a dedicated cabled line of 100Mbps?**. *Yes, we can hire a dedicated cabled line with a symmetric bandwidth of 100Mbps for the meeting, and we can offer up to 10Gbps dedicated bandwidth (secured by a Checkpoint Firewall)*

- **What is the overall capacity for Wi-Fi and does the hotel have any redundant connections?** *The Wi-Fi infrastructure of the hotel is based on Cisco Campus series (Catalyst 6800 IA). The "core chassis" is connected with switches by redundant optical fiber cables distributed by independent paths within the hotel. Guest Rooms: each room has an independent Access Point with 1Gbps dedicated capacity. The Meeting/Conference rooms have different a number of Access Points. Obviously the capacity bottleneck is outside our LAN, in the internet service provider side. We have, two ISP: the main line (COLT) has a symmetric 10Gbps bandwidth and the backup ISP is ADAMO with a symmetric 1Gbps Mbps bandwidth capacity. Both are connected to a Checkpoint Firewall offering a secured high availability the internet service.*

- **Is it possible to create a custom wireless network for the Client?** *Yes, we can publish a custom SSID in both, Meeting Room Access Points and Bedrooms.*

- **Can we choose the name and IP range of the custom SSID?** *Yes, you can choose both.*

- **We prefer a single password without any login page to be created, is it possible**? *We offer both access modes. Of course, I you prefer, a single password there is no problem. Please, note that in those cases, the event manager is the person who has the control to deliver the single password to attendees.*

- **Would the SSID be available in the conference centre and the guest rooms?** *Yes, no problem. We can publish the SSID in the APP's you desire (Guest Rooms, Meeting Rooms and Public areas: lobby restaurants, elevators, spa, parking, terraces and gardens,…). The SSID publication can be tailored made.*

- **What is the overall capacity of simultaneously connected devices in the large conference room?**. *The overall capacity in the LIVING Meeting Room is about 3200 simultaneous devices. The room has 16 Cisco Aironet 2802 Access Points connected to a redundant switch (stacked) with an overall capacity of 20 Gbps (again, the capacity bottleneck is on the ISP side).*